

Product warranty

Thank you for purchasing this Westfalia product, you have selected a high-quality standard.

For this reason, Westfalia Automotive GmbH grants you a product warranty of three (3) years under the conditions given in this declaration.

This product warranty is valid under the following conditions that:

- Your regular residency is in South Africa and SADC Countries,
- This Westfalia product has been manufactured by Westfalia Automotive GmbH or its related parties such as the Group Companies under Horizon Global,
- The products were sold as a new product thus, the first owner is the sole person to submit a warrantee claim on proof of original purchase (invoice)
- You have inspected this Westfalia product upon purchase for defects and reported any defects to the dealer from whom you have purchased the Westfalia product.
- Warranty claim are only for defects, not for normal wear and tear or misuse.

In so far as the conditions listed in this declaration for a product warranty have been met, you are authorized to make claims towards Westfalia via the Dealer/Distributor from whom the original purchase was made, if:

- construction, material or manufacturing faults that are the responsibility of Westfalia Automotive GmbH significantly impair the normal use of this Westfalia product and,
- use impairment because of insufficient servicing and/or cleaning, improper and non-intended use or special environmental influences or unusual operational conditions can be ruled out and,
- you permit Westfalia Automotive GmbH to inspect this Westfalia product on site.

To satisfy your claims made valid by this product warranty, Westfalia Automotive GmbH may at its discretion:

- either repair faulty Westfalia products or,
- supply a replacement.

Your claims for this product warranty expire within one year after the claim has been reported by you to Westfalia Automotive GmbH via the dealer/distributor from whom the purchase was made.

The duration of the product warranty of three (3) years is a terminating duration that begins with the purchase of this Westfalia product and is not extended by the providing of the warranty measures.

There are no further claims from this product warranty.

As long as Westfalia Automotive GmbH has not culpably injured life, body or health or violated other obligations from this product warranty with premeditation or gross negligence, no further claims for damages in particular can be claimed against Westfalia Automotive GmbH, nor its related parties, nor the dealers/distributors from whom the purchase was made.

Your contractual claims towards the dealer from whom you purchased this Westfalia product, in particular due to material defects, are not affected by this product warranty.